

Electronic Acknowledgement Receipt

EFS ID:	2408859
Application Number:	09823770
International Application Number:	
Confirmation Number:	6431
Title of Invention:	SYSTEM AND METHOD FOR MAINTAINING REAL-TIME AGENT INFORMATION FOR MULTI-CHANNEL COMMUNICATION QUEUING
First Named Inventor/Applicant Name:	Anil K. Annadata
Customer Number:	60975
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Filer Authorized By:	Samuel George Campbell III
Attorney Docket Number:	SBL0002US
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment was successfully received in RAM	\$ 1743
RAM confirmation Number	4889
Deposit Account	502306
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	SBL0002US_Issue_Fee_Tra nsmittal.pdf	93070 f493217523bf138f31eece90ab7b1622 c89b6ec4	no	1

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	8515 617b33e1f560d4feab74c6190f37de9f 4b49e	no	2
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Warnings:

Information:

Total Files Size (in bytes):	101585
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.